



BINTULU PORT AUTHORITY

PORT NOTICE

BINTULU PORT NOTICE**No. 07/2025****Date: 17 February 2025**To: Shipping Community

Applicable to: This notice is brought to the attention of and not limited to the ship manager/owner, agent, master and officer, crew of ships, terminal operator, and port operator.

NOTICE TO CONDUCT FULL IMPLEMENTATION AND ONLINE SUBMISSION FOR SHIP CLEARANCE MODULES THROUGH MALAYSIA MARITIME SINGLE WINDOW (MMSW) SYSTEM IN BINTULU PORT

1. In compliance with IMO's FAL Convention requiring that all member states provide a digital platform for exchange of data between ship and port authorities beginning 1st January 2024, the Malaysian Government has embarked on the Malaysian Maritime Single Window (MMSW) project to facilitate ship clearance in Malaysia ports.
2. The MMSW system is designed to disseminate electronic information received from ship masters and shipping agents to all the relevant authorities responsible for ship clearance. All approvals for arrival and departure to and from ports are also generated through the system.
3. There are two (2) releases modules, such as: -

| RELEASE | MODULES |
|----------------|---|
| Release 1 | User Registration, Vessel Profile Registration and Ship Call Number (SCN) Application |
| Release 2 | Pre-Arrival Notice, Ship Clearance Module and Dashboard & Reporting |

4. These Release is now available and ready to be used in Malaysian Maritime Single Window (MMSW) System (<https://www.mmsw.gov.my>).
5. A grace period of 4 (four) months commencing 1st November 2024 until 28th February 2025 has been given for all shipping community to familiarize with the new processes.
6. **Effective 1st March 2025**, no manual or other e-Portal System submission will be entertained and all submissions for Release 1 and Release 2 must be made via MMSW System.
7. For any enquiries regarding the MMSW System, please contact **DagangNet Careline** as follows:
 - a. **Phone – 1300133133 – MMSW Careline Support**
 - b. **Mobile – 0104475838 – MMSW WhatsApp Support**
 - c. **Email – mmsw_support@dagangnet.com – MMSW email Support team.**

(All the above numbers/email are available 24/7 for Customer Assistance)

The above notice is enforced with immediate effect until further notice.

Bintulu Port Authority